

## **STRING Travel app Terms of Use**

The STRING Travel app is operated by **Pegasus Travel Management Pte Ltd** (“**the Company**” or “**we**” or “**us**”).

By using our STRING Travel app, you are agreeing to be bound by the following terms and conditions (“**Terms of Use**”). These Terms of Use govern your access to and use of our Services (as defined below).

For some of the other services that we provide, these are governed by supplemental terms and conditions. If you use any of these other services, supplemental terms will be made available and will become part of our agreement with you.

The Company has rights in its trademark STRING and its logo , and you shall not copy, alter, use or otherwise deal in the trademarks without the prior written consent of the Company.

The STRING Travel app may use software and other proprietary systems and intellectual property for which the Company has appropriate authority to use, and you agree that such is protected by copyright, trademarks, patents, proprietary rights and other laws, both domestically and internationally.

You agree and accept that the STRING Travel app is the intellectual property of the Company and you further warrant that by using the STRING Travel app, you will not:

(a) copy the STRING Travel app or the Services that it provides for your own commercial purposes; and

(b) directly or indirectly copy, recreate, decompile, reverse engineer or otherwise obtain, modify or use any source or object code, architecture, algorithms contained in the STRING Travel app or any documentation associated with it.

## **1. Services**

The STRING Travel app is a combination of a travel and social media platform where you may interact with the Company and other STRING users by sharing all kinds of information, places of interest, itineraries, comments, data, text, links, photos, location or other materials relating to travel and travel experiences (collectively, the “**Services**”). You may both upload, download, share, save, repost, information and data for and from the Company, and for and from other users (including but not limited to photos, travel itineraries, comments, articles, travel experiences, and other information).

The Services may contain social forums, articles, bulletin boards, review services, travel and social feeds or other forums in which you may post your Content, such as photos, reviews of travel experiences, messages, materials, travel itineraries or other data, which other users and the Company may share, download, upload, repost and comment on. The Services may also contain those social forums, articles, bulletin boards, review services, travel and social feeds or other forums in which you may view, download, publish, share Content posted by other users and the Company as well.

## **2. Who may use the Services**

You may not use the Services if:

- (a) You are under 13 years old (or the minimum legal age in your country to use our Services);
- (b) You are a convicted sex offender;
- (c) Your account was previously disabled by us for violations of our Terms of Use; or
- (d) You are prohibited from receiving our Services under applicable laws.

## **3. Content on the Services**

### **3.1. General**

You are responsible for your use of the Services and for any information, data, text, links, photos, itineraries, or other materials you share on the STRING Travel app (collectively referred to as “**Content**”), including compliance with applicable laws, rules, and regulations. You should only provide Content that you are comfortable with sharing, and fully and knowingly consent to sharing and publishing to others, including the Company. You likewise give your full and informed consent that the Content you provide will and may be shared and published by others, including the Company, to the public. The Company accepts no liability for any Content shared by you and all users of the STRING Travel app.

Any use of or reliance on any Content or materials posted via the Services or obtained by you through the Services is at your own risk. We do not endorse, warrant, support, represent or guarantee the completeness, truthfulness, accuracy, or reliability of any Content or communications posted via the Services or endorse any opinions expressed via the Services. You understand that by using the Services, you may be exposed to Content that might be offensive, harmful, inaccurate or otherwise inappropriate, or in some cases, postings, data and information that have been mislabeled or are otherwise deceptive. All Content is the sole responsibility of the person who originated and posted such Content in the Services. We have no control over, and assume no responsibility for the Content provided by the users of the STRING Travel app. We may not monitor or control the Content posted via the Services and, we cannot take responsibility for such Content.

We reserve the right to remove Content that violates the Terms of Use, including for example, copyright or trademark violations, offensive or objectionable Content, impersonation, unlawful conduct, or harassment. Any violating Content, which will be deemed so at the absolute discretion of the Company, regardless of whether or not reported by fellow users, will be removed from the application.

The best way to help make sure that the Content that you post does not violate copyright law is to only post Content that you have created and originated yourself. Please note that laws in different countries may vary. It is possible to infringe someone else's copyright when you use our Services, even if you, including but not limited to:

- a) bought or downloaded the Content which you have posted in the STRING Travel app;

- b) recorded the Content onto your own recording device and posted in the STRING Travel app;
- c) gave credit to the copyright owner for the Content which you have posted;
- d) included a disclaimer that you did not intend to infringe copyright;
- e) did not intend to profit from it or did not derive any profit from it;
- f) modified the Content or added your own original material to it;
- g) found the Content publicly available on the internet or other medium of communication;
- h) have seen that others posted the same Content as well in other social media platforms or other medium of communication;
- i) have said that use of the Content is a fair use.

The Company does not and cannot in any way provide you with legal advice, so you may want to speak with an attorney if you have any questions about copyright law.

If you believe that your Content has been copied in a way that constitutes copyright infringement, please report this through the STRING Travel app's reporting function.

### **3.2. Proprietary rights in Content**

You retain your rights to any Content you submit, post or display on or through the Services. We do not claim any ownership rights in the Content you post on or through the Services. We also do not claim any ownership rights in the Content posted by others on or through the Services.

By submitting, posting or displaying Content on or through the Services, you grant us and other STRING Travel app users a worldwide, non-exclusive, royalty-free license (with the right to sublicense) to use, download, copy, reproduce, process, adapt, modify, publish, transmit, display and distribute such Content in any and all media or distribution methods (now known or later developed). This license authorizes us and other STRING Travel app users to make your Content available to the rest of the world and to let others do the same.

You agree that this license includes the right for us to provide, promote, and improve the Services and to make Content submitted to or through the Services available to other companies, organizations or individuals for the syndication, broadcast, distribution, promotion or

publication of such Content on other media and services, subject to our terms and conditions for such Content use. Such additional uses by us, or other companies, organizations or individuals, may be made with no compensation paid to you with respect to the Content that you submit, post, transmit or otherwise make available through the Services.

You represent and warrant that:

- (a) you have, or have obtained, all rights, licenses, consents, permissions, power and/or authority necessary to grant the rights granted herein for any Content that you submit, post or display on or through the Services.
- (b) Content you upload/post will not contain material subject to copyright or other proprietary rights, unless you have necessary permission or are otherwise legally entitled to post the material and to grant us and other STRING Travel app users the license described above;
- (c) the posting/uploading of your Content does not result in a breach of contract between you and a third party.

You agree to pay for all royalties, fees and any other monies owing any person by reason of Content you post on or through the Services.

We reserve the right to delete any Content for any reason, without prior notice. Consequently, we encourage you to maintain your own backup of your Content.

### **3.3. Content Boundaries**

We impose limitations on the type of Content and behaviour we allow for those who use our Services. Failure to adhere to the policies set forth here may result in the Company taking one or more of the following enforcement actions:

- (a) requiring you to remove prohibited Content before you can again create new posts, download and/or upload Content, and interact with other STRING Travel app users;
- (b) temporarily limiting your ability to create and download Content, create posts or interact with other STRING Travel app users;
- (c) remove, screen, translate or edit without notice any Content uploaded via the Services;

- (d) asking you to verify your account ownership with a phone number or email address, and such information shall be handled in accordance with our Privacy Policy; or
- (e) permanently suspending your account(s).

If you attempt to evade a permanent suspension by creating new accounts, we will suspend all your accounts.

### **Intellectual property**

Trademark: We reserve the right to suspend accounts or take other appropriate action when someone's brand or trademark, including business name and/or logo, is used by you in any infringing manner or any manner that may mislead or confuse others about your brand affiliation.

Copyright: We will respond to clear and complete notices of alleged copyright infringement.

### **Graphic violence and adult content**

We consider graphic violence to be any form of gory media related to death, serious injury, violence, or surgical procedures. We consider adult content to be any media that is pornographic and/or may be intended to cause sexual arousal.

We remove, without notice and at our absolute discretion, adult content and content with graphic violence.

Media depicting deceased individuals: We may require you to remove media that depicts the death of an identifiable individual if we receive a request from their family or an authorized representative.

### **Unlawful use**

You may not use our service for any unlawful purposes or in furtherance of illegal activities. By using our Services, you agree to comply with all applicable laws governing your online conduct and Content.

## **Distribution of hacked materials**

We do not permit the use of our Services and the STRING Travel app to directly distribute Content obtained through hacking that contains personally identifiable information, may put people in imminent harm or danger, or contains trade secrets. Direct distribution of hacked materials includes posting hacked Content on the STRING Travel app (for instance, in text, or in an image), or directly linking to hacked Content hosted on other websites.

We may suspend accounts which directly distribute hacked materials where the account has made a claim of responsibility for a hack, or where we are able to reliably attribute a hack to the account distributing that Content.

## **Video content**

You may not submit, post, or display any video content on or through our Services and the STRING Travel app, without our prior consent.

## **Misuse of usernames**

Selling usernames: You may not buy or sell STRING Travel app usernames.

Username squatting: You may not engage in username squatting. Some of the factors we take into consideration when determining whether conduct may be considered as “username squatting” include:

- the number of accounts created;
- the creation of accounts for the purpose of preventing others from using those account names;
- the creation of accounts for the purpose of selling those accounts; and
- the use of third-party content feeds to update and maintain accounts under the names of those third parties.

## **Abusive Behavior**

We prohibit behavior that may be considered abusive, including all forms of harassment, intimidation, bullying, or behavior that uses fear to silence another user's voice.

Context matters when evaluating for abusive behavior and determining appropriate enforcement actions. Factors we may take into consideration include, but are not limited to whether:

- the behavior is targeted at an individual or group of people;
- the report has been filed by the target of the abuse or a bystander;
- the behavior is newsworthy and in the legitimate public interest.

### **Violence and physical harm**

Violence: You may not make specific threats of violence or wish for the serious physical harm, death, or disease of an individual or group of people. This includes, but is not limited to, threatening or promoting terrorism. You also may not affiliate with organizations that — whether by their own statements or activity both on and off the platform — use or promote violence against civilians to further their causes.

Suicide or self-harm: You may not promote or encourage suicide or self-harm. When we receive reports that a person is threatening suicide or self-harm, we may take a number of steps to assist them, such as reaching out to that person and providing resources such as contact information for mental health institutions.

Child sexual exploitation: You may not promote child sexual exploitation.

### **Abuse and hateful conduct**

Abuse: You may not engage in the targeted harassment of someone, or incite other people to do so. We consider abusive behavior an attempt to harass, intimidate, or silence someone else's voice.

Unwanted sexual advances: You may not direct abuse at someone by posting unwanted sexual content directed to someone, objectifying them in a sexually explicit manner, or otherwise engaging in sexual misconduct.

Hateful conduct: You may not promote violence against, threaten, or harass other people on the basis of race, ethnicity, national origin, sexual orientation, gender, gender identity, religious affiliation, age, disability, or serious disease.

Hateful imagery and display names: You may not use hateful images or symbols in your profile image or profile header. You also may not use your username, display name, or profile bio to engage in abusive behavior, such as targeted harassment or expressing hate towards a person, group, or protected category.

### **Private information and intimate media**

Private information: You may not publish or post other people's private information without their express authorization and permission. Definitions of private information may vary depending on local laws.

Intimate media: You may not post or share intimate media, including photos of someone that were produced or distributed without their consent. Media depicting sexual violence and/or assault is also not permitted.

Threats to expose / hack: You may not threaten to expose someone's private information or intimate media. You also may not threaten to hack or break into someone's digital information or attempt to incentivize others to do so (e.g., through setting a bounty or reward on such actions).

### **Impersonation**

You may not impersonate individuals, groups, or organizations in a manner that is intended to or does mislead, confuse, or deceive others.

### **Spam and Security**

We strive to protect our users from technical abuse and spam.

To promote a stable and secure environment, you may not do, or attempt to do, any of the following while accessing or using the STRING Travel app:

- Access, tamper with our computer systems, or the technical delivery systems of our providers;
- Probe, scan, or test the vulnerability of any system or network, or breach or circumvent any security or authentication measures;
- Forge any TCP/IP packet header or any part of the header information in any email or posting, or in any way use the Services to send altered, deceptive, or false source-identifying information; or
- Interfere with or disrupt the access of any user, host or network, including, without limitation, sending a virus, overloading, flooding, spamming, mail-bombing our Services, or by scripting the creation of content in such a manner as to interfere with or create an undue burden on the STRING Travel app.

Any accounts engaging in the following activities may be temporarily locked or subject to permanent suspension:

- Malware/Phishing;
- Creation of fake accounts;
- Spam. Spam is generally defined as bulk or aggressive activity that attempts to manipulate or disrupt the STRING Travel app or the experience of users on the STRING Travel app to drive traffic or attention to unrelated accounts, products, services, or initiatives.

#### **4. Data Policy and Privacy**

To provide the Services, we must collect, use and sometimes disclose your personal data. We detail our practices in our Privacy Policy which you must agree to in order to use our Services.

#### **5. Links to other Apps/Websites**

Our Services may contain links to third-party websites, services or apps that are not owned or controlled by us.

We have no control over, and assume no responsibility for, the content, privacy policies, or practices of any third party website or services. You further acknowledge and agree that we shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use or reliance on any such content, goods or services available on or through any such websites or services.

## **6. Changes to the Terms of Service**

We reserve the right, at our sole discretion, to modify or replace these Terms of Use at any time. By continuing to access or use the Services after the modifications to these Terms of Use become effective, you agree to be bound by the modified Terms of Use. You may end our legal agreement regarding the use of these Services in accordance with Paragraph 9 of these Terms of Use.

## **7. Limitation of Liability**

By using the Services, you agree that the Company, its parents, affiliates, related companies, officers, directors, employees, agents, representatives, partners and licensors, liability is limited to the maximum extent permissible in your country of residence. Under no circumstance will we be liable to you for any lost profits, revenues, information, or data, or consequential, special, indirect, exemplary, punitive or incidental damages arising out of or related to these Terms of Use or our Services.

Our Services are provided “as is”, and we make no guarantees that they always will be safe, secure or error-free, or that they will function without disruptions, delays or imperfections. We do not control or direct what people and others do and say, and we are not responsible for their actions or conduct (whether online or offline) or any content they share (including offensive, inappropriate, obscene, unlawful and other objectionable content).

We expressly disclaim any warranty, representation or other term of any kind as to the accuracy or proprietary character of the Content available by and through the Services. The information provided via the Services may include inaccuracies or errors. We do not guarantee the accuracy of, and disclaim all liability for, any errors or other inaccuracies relating to the information and

descriptions found on the STRING Travel app. We take no responsibility and assume no liability for any Content posted, stored, transmitted or uploaded to the Services by you, other users, or any third party but we reserve the right to delete your Content for any reason, without notice.

The Company acknowledges that certain laws provide users with guarantees and rights which cannot be excluded, restricted or modified or which may in certain cases only be modified or restricted to a limited extent. Nothing in these Terms of Use excludes, restricts or modifies, or is intended to exclude, restrict or modify, any guarantee, condition, warranty, right or liability implied by law which cannot lawfully be excluded, restricted or modified.

To the extent allowed by law, you agree and undertake to fully indemnify and hold the Company, its parents, affiliates, related companies, officers, directors, employees, agents, representatives and partners, harmless from and against any liability, loss, damage, costs (including legal costs), expenses or other liability we suffer or incur arising out of or in connection with any claim or demand against us by any third party, which arises from or is connected with your use of the Services, the Content which you have posted and any breach of this Terms of Use by you.

## **8. Disputes**

These Terms of Use shall be governed by and is construed and interpreted in accordance with the laws of Singapore and you and the Company hereby submit to the non-exclusive jurisdiction of the Singapore courts.

## **9. Ending the Service**

You may end your legal agreement with the Company at any time by deactivating your accounts and discontinuing your use of the Services through the available options in the STRING Travel

app found in the profile page. The following provisions shall survive any termination of this agreement: Paragraphs 3.2, 4, 7, 8 and 11 of these Terms of Use.

We will not be liable to you for any modification, suspension or discontinuation of our Services, or the loss of any Content.

#### **10. Contact details**

If you have any questions or need support in connection with the Services, please contact us [\*\*support@stringtravel.com\*\*](mailto:support@stringtravel.com).

#### **11. Severability**

Should any provisions of these Terms of Use be declared void or unenforceable, the remainder of the Terms of Use shall remain in full force and effect.